The Yammer and SharePoint 2013 approach to Enterprise Social

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Speaker Bios

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 - Director at StoneShare
 - SharePoint MVP
 - 13+ years in implementing SharePoint business solutions

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To start out: Some interesting stats from SPC 2012

- Overwhelmed teams spend 61% of their time coordinating communication
- Disengaged employees result in over \$26,000 productivity loss per worker, per year
- 38% of your worker's time is lost spent in searching for the right information and in duplicating work
- 66% of CIOs from top-performing organizations see collaboration as key to innovation
- *49% of companies will have investments in social networking solutions in 2012
- **Social technologies can raise the productivity of interaction workers by 20-25% if they become fully networked enterprises

The Enterprise Social Experiment

- Enterprise community understanding that *people* are the greatest resource
- Recognizing the value of conversations in your organizations
- Building enterprise community through social helps your business blossom

B. Adaptability Idea Generation FUN Expertise Alignment onversations Collaboration Response Time revelo Innovation Peer Engag Retired Workers

Social in SharePoint 2013

- SharePoint 2013 is putting the "Share" in SharePoint and Office
- System and User Generated Personal Feeds and Company Feeds
- Community Sites expand on discussion boards be enabling site members a more formal area to share, discuss, learn, categorize and reward in an easy and interactive fashion.

Newsfeeds and Microblogging

- My Site has been reorganized into three distinct hubs: Newsfeed, SkyDrive, and Sites
- Personal and public newsfeeds, where you can start conversations, see activities such as document, tagging, person or site activities
- Integration with Microblogging which allows anyone the ability to post to a private or public newsfeed where everyone (or people you identify) can view, "like", and respond to posts
- # Hash tags, @ Mentions, Liking, Replies Tagging

Document and Site Sharing

- Easily share your site and documents with your colleagues
- New "Share" focus in SharePoint 2013
- "SkyDrive Pro" where you can store personal or shared documents, collaborate on documents with your colleagues and follow documents of interest
- New SharePoint folder that is synced with your SharePoint server on your desktop where it syncs SkyDrive pro and site document libraries
- Can easily Share your SkyDrive Pro documents from your desktop

Central Sites and Tasks Pages

- A place to keep track of all of your owned sites and sites you would like to follow across your SharePoint environment.
- A place where you can centrally keep track of all of your active, completed, or overdue tasks in all of your SharePoint sites. If you are integrated with Exchange, you can see all of your Outlook tasks here as well!

SharePoint 2013 Social

DEMO

Microsoft buys Yammer in June 2012

- Yammer started in September 2008 and was sold for \$1.2 billion
- Microsoft embracing social enterprise as a key element to business success
- Social has never been a core element to the SharePoint platform until SharePoint 2013 but still doesn't get them all of the way there
- Yammer is viral and more inline with Social Enterprise Community
- It only makes sense with Microsoft's "Cloud" and "Office 365" Strategy





Content, Sharing, Information, Tasks, Search, LOB

Interactions, Conversations, Ideas, Collaboration

Yammer + SharePoint: a natural fit

In Yammer:

- See published SharePoint information on your Yammer sites
- Connect employees to information in your SharePoint sites
- See Documents, Presentations, Spreadsheets, Images, Videos that have been shared

In SharePoint:

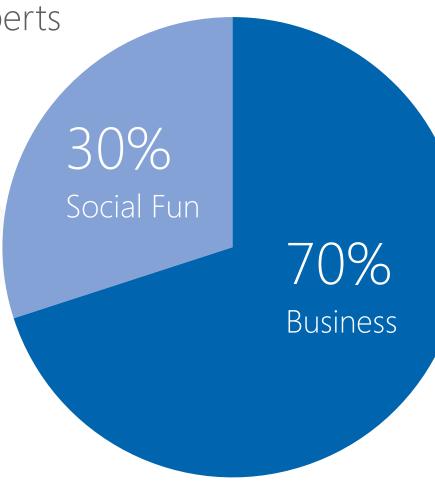
- See Yammer feeds on your SharePoint sites
- Communicate with your
- Share Documents, Presentations, Spreadsheets, Images, Videos



Business is moving from a content-centric model to an interaction focused model and most intranets still have not adapted

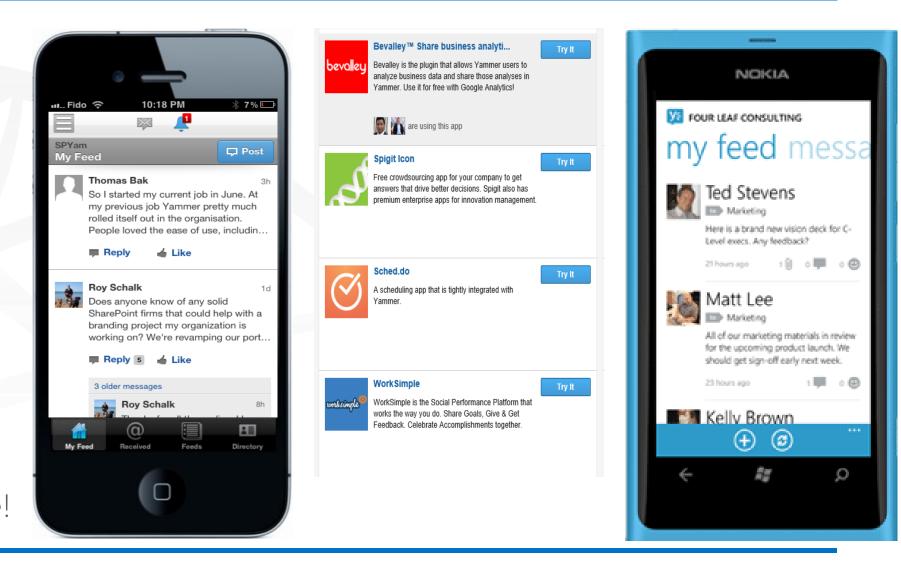
So what is the Business Advantage of using Yammer?

- Quickly find and access Subject Matter Experts
- Generate Constructive Feedback
- Ideation and Crowdsourcing
- Find the RIGHT information quickly
- Company wide Collaboration
- Engaging Everyone
- Knowledge Generation
- Fun and Retention
- Internal, External and Retired Workforce
- Saving Time = Save \$\$



Anywhere Access

- Mobile Apps
 - iPhone
 - Android
 - Windows 8
 - Blackberry
- Tablet Apps
- Office Apps
- SharePoint Apps
- CRM Apps
- Yammer App API
 - Virtually Anywhere!



Yammer Communities drive Productivity through Collaboration



Long Term Community Engagement

Short Term Project-Based or Activity-Based Engagement

Engage your SharePoint Community in Yammer NOW!

Mash it up with the SharePoint Community on SPYam				
Yammer 🕆 🗭 🗍	Search for people, groups and conversations	🔩 Add	People Groups Files A	pps
Noorez Khamis	Share an Update Add a Doc/Image Post a Poll What do you want to know?		ING STARTED 80%	
Home Inbox	Top · All · Following	☆ -		
GROUPS (*) All Network 20+	PS (*) Roy Schalk I Network 20* harePoint Confer 1 harePoint 2013 7 Roy Schalk Does anyone know of any solid SharePoint firms that could help with a branding project my organization is working on? We're revamping our portal and looking to build some new designs/layouts based off some work our graphic designer has done and want to see what costs would be like if we outsourced some pieces of the work.		VORK USAGE POLICY use of Yammer is governed by the Im Acceptable Use Policy.	•
 SharePoint Confer SharePoint 2013 SharePoint Saturd 			NT ACTIVITY Benjamin Niaulin (@bniaulin) is now following Cathy Dew.	
 SharePoint Ideas Exhibit Hall SharePoint Festthe More 15 * 	Show 3 older replies » Roy Schalk: Thanks for all the replies. I love how this community is always pretty quick to help its members out. 10 hours ago · Like · Reply · Share · More Liked by Philippe Lavoie. Image: Scatter of the state of the	100	Benjamin Niaulin (@bniaulin) is now following Nancy Skaggs.	● Online Now ✿ Search
			Kris Swanson has joined SharePoint Conference 2012 (SPC12).	Raphael Londner Founder and CEO
		ding. I have s great	Kris Swanson and Per-Olof Brander have joined SharePoint 2013. Kris Swanson has joined Sharepoint	Senior SharePoint Benjamin Niaulin (@Dniaulin)
			SUGGESTED PEOPLE see all	Philippe Lavoie
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	Ralph Rivas (@bigpix2000)		Principal Consul	Rob Windsor
	#sp2010 #thirdpartyproducts - I am looking for a web part	to 🕎	CA Callahan Follow	•

Yammer

DEMO

So how much does Yammer cost?

- Basic Network Free
- Enterprise Network \$3 / user / month
- SharePoint Online + Yammer: \$4 / user / month
- Office 365 + Yammer: \$8/ user / month

What are the Governance options?

- Requires Enterprise
- Content and keyword monitoring and moderation
- Group privacy settings
- Control Group Access and Membership
- Custom usage and IT policies
- User management
- Extend external networks to clients and partners

Yammer Integration Points

- SharePoint 2010
 - WebParts and API, Unified Identity
- SharePoint 2013
 - Mobile Apps, WebParts and API, Unified Identity
 - News and Activity Feed
 - Bundled Offering
- Office 365, Lync, Dynamics CRM and Others
 - News and Activity Feed
 - Unified Identity
 - Bundled offering

Yammer Future Roadmap

- Integration points with SharePoint 2013
- Mobile SharePoint Apps for all major platforms including Windows 8, Windows Phone, iOS and Android devices
- Bundled Integration with Office 365 and Dynamics
- No more "3-year release cycles" 90 day cycles released in Cloud



