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# stoneshare





























#### Peter Carson



- President, Envision IT
- SharePoint MVP
- Virtual Technical Specialist, Microsoft Canada



- peter@envisionit.com
- http://blog.petercarson.ca
- www.envisionit.com
- Twitter @carsonpeter
- VP Toronto SharePoint User Group



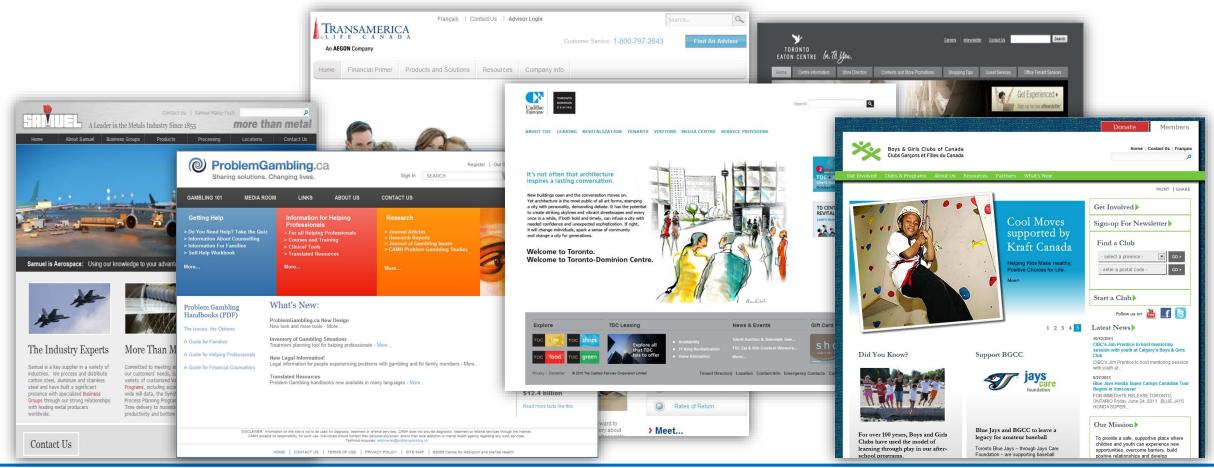
### Agenda

- Envision IT Overview
- Extranet Scenarios
- Extranet User Manager Overview
- SharePoint On Premises Demo
- Federation
- Office 365 Demo
- Wrap-Up and Q&A



#### **Public Web Sites**

We create interactive, content-rich customer-facing web sites that are able to grow and transform with changing needs

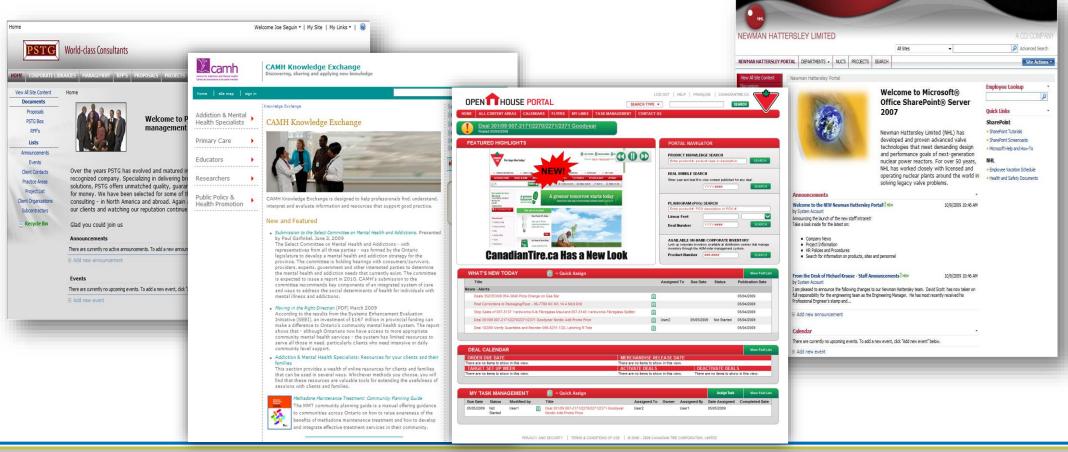






#### **Collaboration Portals**

Our Collaboration Portals provide a secure space for teams to share knowledge and resources







#### **Intranets**

Our Intranet Sites connect people to information, expertise and key business applications, and SharePoint provides a broad set of Enterprise Content Management features

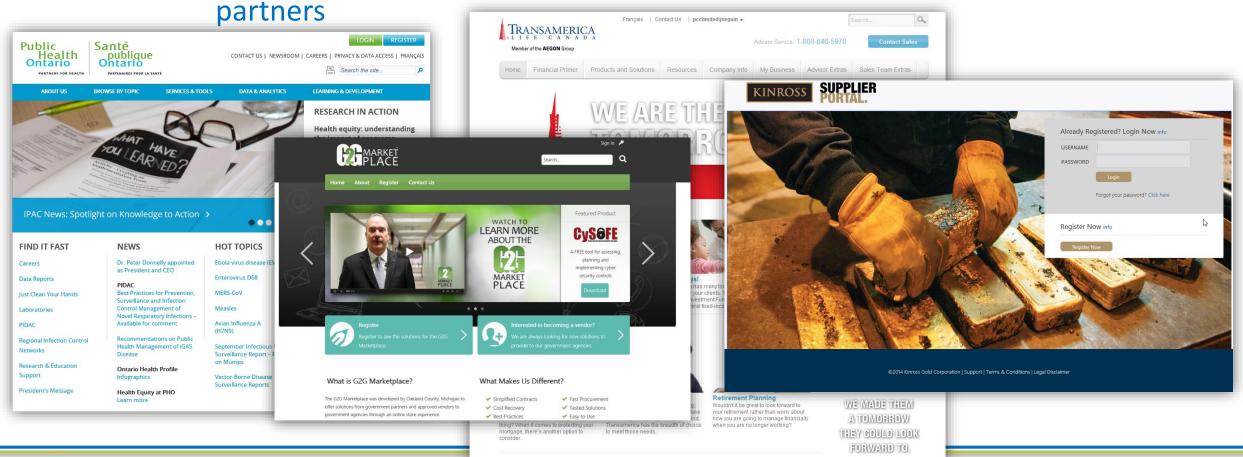






#### **Extranets**

Envision IT has a wealth of experience building Corporate Extranets that allow you to securely connect with customers and







#### What is an Extranet

- An <u>Extranet</u> is a web site that is accessible to users outside of the corporate network, which allows organizations to share information and collaborate with their customers, partners, and/or vendors in a secure and easy-to-use environment
- The Extranet may be added as a module into the Intranet site to only allow external users into specific sub-sites of the Intranet



#### **Extranet Scenarios**

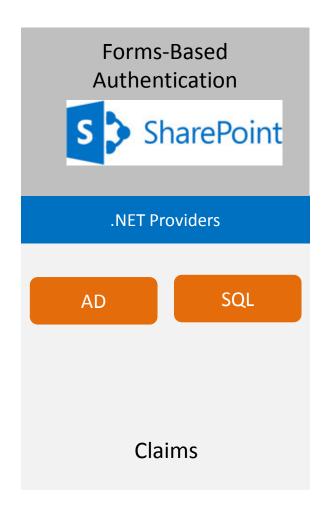


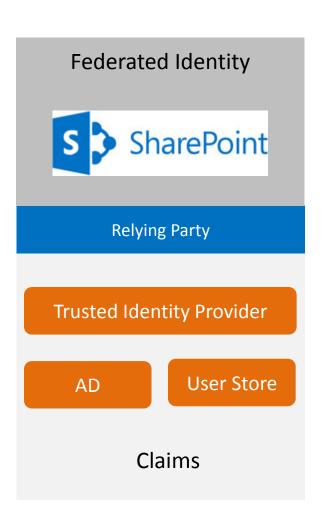
### **SharePoint On Premise Authentication Options**



**Active Directory** 

Windows Claims
Or
Classic Mode





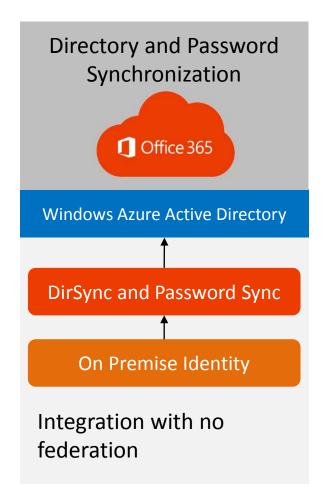


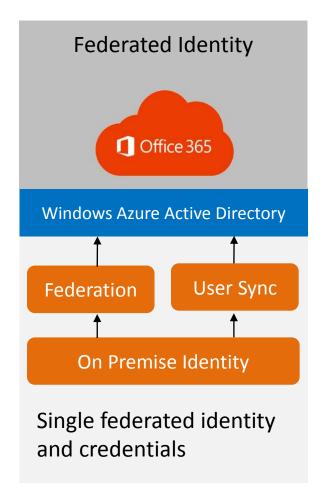


### **Office 365 Authentication Options**



No Integration



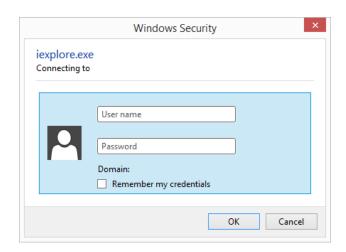






#### **SharePoint Extranets - OOTB**

- On premises SharePoint can be published externally through SSL
- Unless an additional reverse proxy is used, the login experience is very basic
- No forgotten password, change password, or self-registration
- IT needs to setup and manage external users
- No mechanism for getting credentials to users

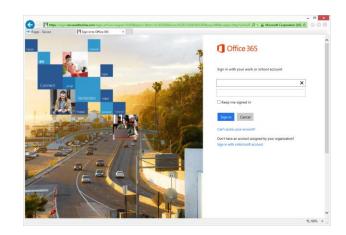






#### **SharePoint Extranets – Office 365**

- Up to 10,000 free external users in your Office 365 subscription through External Sharing
- Must use the Microsoft login form
- External users must have a Microsoft account, or be an Office 365 subscriber themselves
- No control over what account is used to accept the invitation





#### **SharePoint Extranets – Forms Based Authentication**

- Branded and friendly login form is possible
- Requires custom development
- Users can be stored outside of the corporate Active Directory
- Installation is manual and requires re-configuring numerous config files on the SharePoint servers
- Previous releases of Extranet User Manger (Version 2.6 and prior) addressed the login form, branding, installation, selfregistration, forgotten password, and user management delegation issues





#### **SharePoint Extranets - Federation**

- Supports SharePoint 2010 and 2013 on premises, and Office 365
- Fully branded user experience
- Friendly customizable login form
- Login with email address
- Automatic login for internal users
- Customizable self-registration with approvals
- Welcome email to set credentials.
- Forgotten password reset
- Delegation of user management to business or externally
- Delegated group management simplifies permissions
- Supports single sign-on to other claims-aware applications
- Improved governance over your Extranet

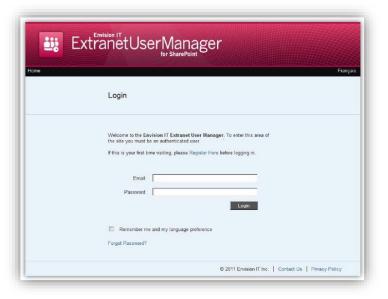






#### **Extranet User Manager**





- Easy delegation of user management to business
- Self-registration, approvals, forgotten password reset
- Simplified login for both internal and external users





### **Main Components**

- Administration console
  - Used by IT to configure EUM
  - Used by the business to manage users and groups
- End User
  - Components that the Extranet users see
  - Login, disclaimer, change password, forgotten password
- Registration
  - Allow users to self-register
  - Support approval workflows



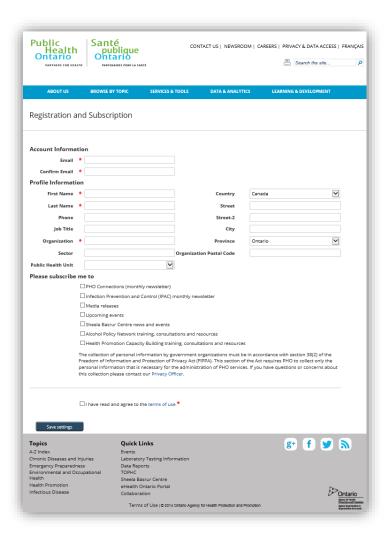


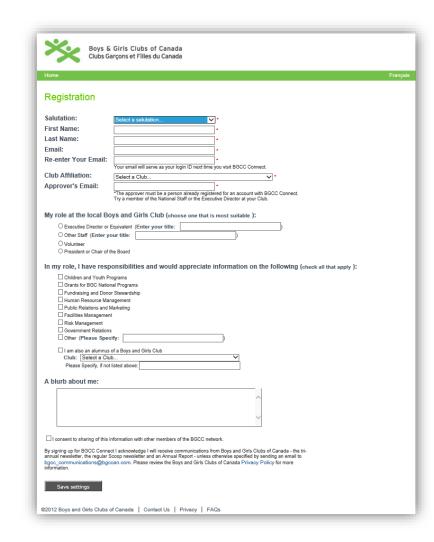
## Registration

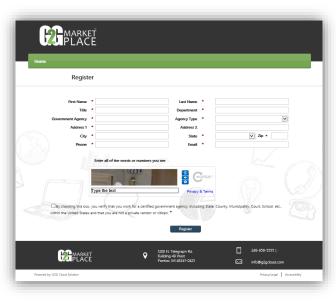
<b></b>	ExtranetUse	rManager for SharePoint		
Home	Registration			Français
First Name	*	Country	Canada	V
Last Name	*	Street		
Email	*	City		
		Postal Code		
Company Department Job Title		Phone Fax Cell Phone		
Public Profile				Ç
	☐ 1 would like to receive the e-Ne	5.	Enter both words, separ	Gezapicha -
				Register
		© 2013 Envision IT In	c.   My License   Conta	act Us   Privacy Policy



### **Registration Form Customizations**













### **Approval Email**



A pending approval account has been created for TestUser1 with the username @envisionit.com.

In order to activate the user, Edit Their Record and set their status to Active.

This e-mail is intended only for the named recipient(s) and may contain information that is privileged or confidential. Any unauthorized use is strictly prohibited. If you have received this e-mail in error, or are not named as a recipient, please immediately notify the sender and destroy all copies of this e-mail.





## **Approve the User**

Home Searc	h Add	Configure	Help	PCCLIMITED\pcarsor
Edit User				
rulls about the user. Note that fields de	enoted by " are regulied.			
First Name*			Country	Canada
Last Name			Street	
Email*			City	
			Province	
			Postal Code	
Company			Dhana	
Company Department			Phone Fax	
Job Title			Cell Phone	
Public Profile				
				Ų
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dministrator Only	□I would like to	o receive the e-New	sietter	v
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#### **Welcome Email**



Welcome Peter Carson 2,

Welcome to the Envision IT Extranet.

Your username is pcarson2.

As part of the sign-up process for this site you will be required to Set a Password before Tuesday March, 25 2014 4:52pm.

If you have not selected a password by this time you will have to Restart the Password Change Process.

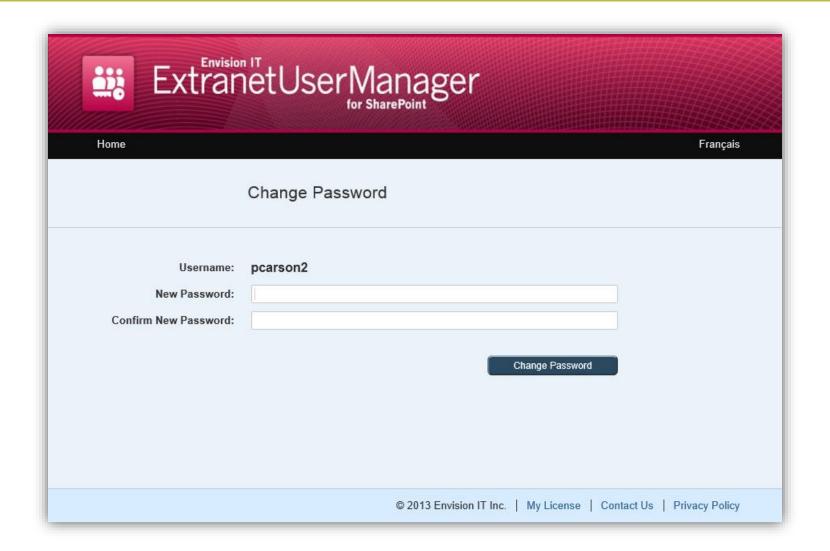
You can access your sites at <a href="https://eum.eitdev.org">https://eum.eitdev.org</a>.

This e-mail is intended only for the named recipient(s) and may contain information that is privileged or confidential. Any unauthorized use is strictly prohibited. If you have received this e-mail in error, or are not named as a recipient, please immediately notify the sender and destroy all copies of this e-mail.





#### **Set Your Password**







## Login

ExtranetUserManager  for SharePoint				
Login				
Provider). To	Welcome to the <b>Envision IT Extranet User Manager</b> (with Thinktecture Identity Provider). To enter this area of the site you must be an authenticated user.  If this is your first time visiting, please Register Here before logging in.			
Email				
Password				
Remember r	Login			
Forgot Passo	word?			
	© 2014 Envision IT Inc.   Contact Us   Privacy Policy			





### **Forgotten Password**







### **Case Studies**



### Aéroports de Montréal









### Aéroports de Montréal

- Operate two airports in Quebec
  - Pierre Elliott Trudeau International Airport
  - Montréal–Mirabel
- Trudeau is busiest airport in Quebec, fourth busiest in Canada
- 14.09 million passengers in 2013 and 230,619 movements in 2012
- On an average day, nearly 40,000 passengers transit through Montréal-Trudeau





### Aéroports de Montréal

- No self-registration
- Users are setup and added to groups in Extranet AD through the EUM Admin web console by the business
- Security is managed at the group level
- Internal and external users log in with the EUM EZ-Login form
- Simple branding applied to EUM
- Welcome and forgotten password emails





## Login

AÉROPORTS DE MONTRÉAL	Départs Departures
Home	Français
Login	
	ports de Montréal. To enter this area of the an authenticated user.
Password	Forgot Password? Login
	© 2012 Aéroports de Montréal   Legal Notice   Contact Us





### **United Way of Calgary and Area**







### **United Way of Calgary and Area**

- Gives individuals and families the opportunity to reach their potential and improve their quality of life
- Sample funding programs
  - Teach conflict-resolution skills to a high-risk family
  - Enabling a senior to live independently
  - Helping a high school student stay in school
- United Way's impact is local, tangible, and meaningful
- Area community partnerships in Chestermere, Cochrane, High River, Okotoks, and Strathmore
  - Ensures people in the towns and communities around Calgary have access to the support they need
- www.calgaryunitedway.org





### The Challenge

- Looking for an Extranet solution
  - Interact more efficiently with external partners
  - Users to be able to sign up quickly for access to secure resources without placing a large burden on IT
  - Extend the functionality of their SharePoint 2013 site
  - Provide all the necessary tools to create accounts for users outside of their domain
  - Allow those users to view or use specified resources inside of SharePoint





#### The Envision IT Solution

- Developed a self-service SharePoint 2013 Extranet for United Way of Calgary Area
- Rolled out to board and committee members, campaign coordinators, volunteers, and others outside the organization and across the community
- Envision IT Extranet User Manager for SharePoint integrated and customized
  - New users can self-register through an approval process
  - Login with email address
  - Forgotten password reset
  - Landing page directs users into their sites
  - Designated group owners can directly manage their users
- Allows the United Way to collaborate more effectively with external corporate giving campaigns, community agencies, committees and other stakeholders
- Secure environment with individual permission levels
- Greatly reduces overall reliance on IT within the organization

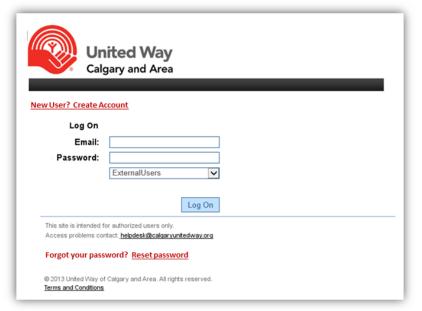




### **Registration and Login**



https://register.calgaryunitedway.org/register/register.aspx



https://portal.calgaryunitedway.org





#### **Portal**





### Microsoft Technologies Employed

- SharePoint Server 2013
- SQL Server 2012
- Forefront Unified Access Gateway









### **Impact of the Program**

- Easy for partners to sign-up
- Non-IT staff can manage their access
- Engage more effectively and securely with all kinds of stakeholders across the community
- Effective governance over external collaboration
  - Email or Dropbox are not document management systems



### **Boys and Girls Clubs of Canada**

#### **Mission:**



To provide a safe, supportive place where children and youth can experience new opportunities, overcome barriers, build positive relationships and develop confidence and skills for life.







### **Boys and Girls Clubs of Canada**

- 104 clubs across the country
- Serving 200,000 children and youth
- Over 700 service locations
- Federated model of governance, not franchise
- Grass roots response to local needs is key
- Public web site and members Extranet
- Thousands of staff and volunteers
- www.bgccan.com





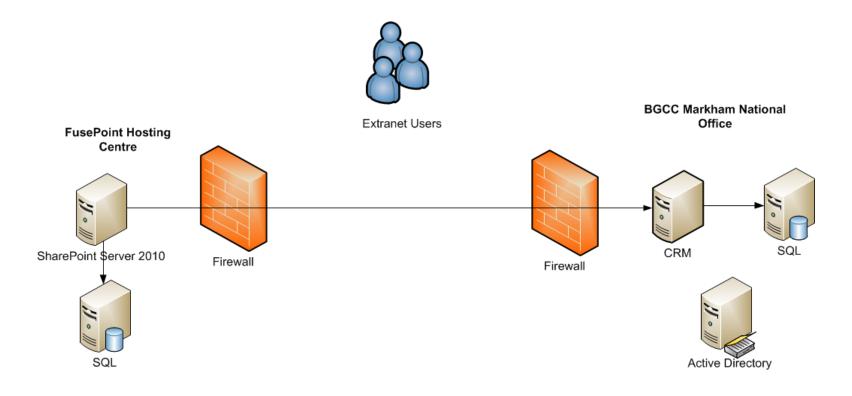
### **Business Objectives**

- Increase public awareness
- Increase donations
- Leverage investment in MS Dynamics CRM
- Increase engagement of staff and volunteers
- Integrated portal for the "business" of the association
- One CMS for all levels of service public, members, staff, volunteers, supporters



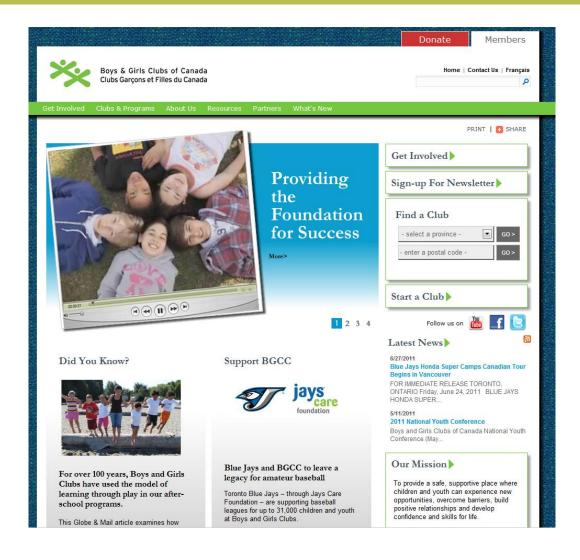
#### Infrastructure

#### **BGCC Architecture**





### **Public Home Page**





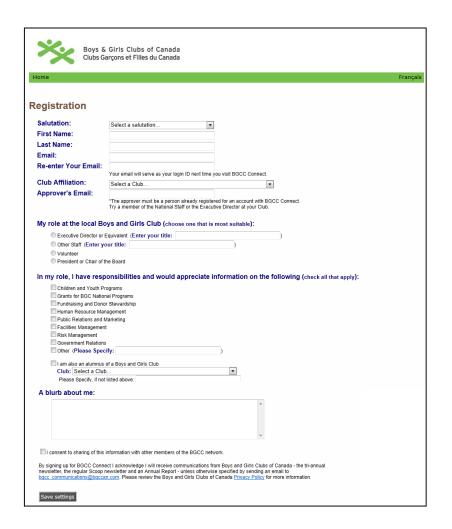
# Login

<b>%</b>	Boys & Girls Clubs of Canada	
Home	Clubs Garçons et Filles du Canada	Français
volunteer, pa	BGCC Connect, the Members Portal of the BGCC website. To enter this area of the site you must be a staff artner, affiliate or supplier of Boys and Girls Clubs of Canada. If you fall within one of these groups, please lo	
Password :	Login assword.	
©2010 Boys and	Girls Clubs of Canada   Contact Us   Privacy   FAQs	



### Registration

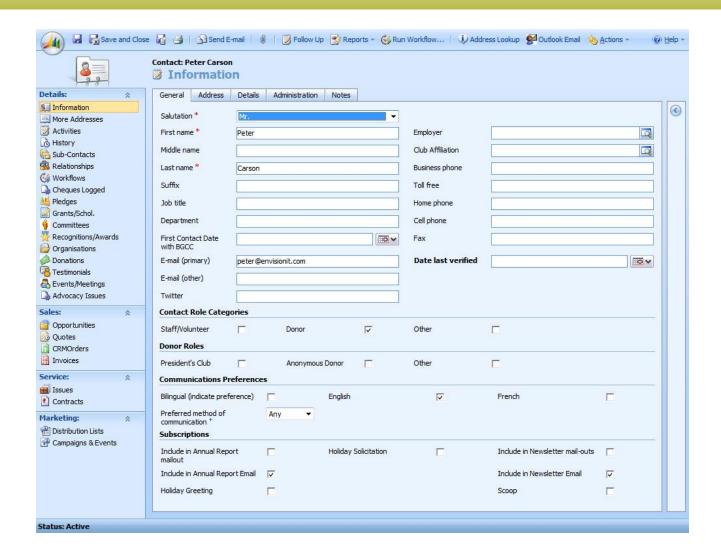
- Self registration
- Describe your relationship to the club
- Name your own approver
  - If you know someone with access, they can grant you access
- Creates account and also updates
   CRM







### **Dynamics CRM Integration**





#### **Public Health Ontario**

- Crown corporation dedicated to protecting and promoting the health of all Ontarians and reducing inequities in health
- Links public health practitioners, front-line health workers and researchers to the best scientific intelligence and knowledge from around the world
- Operates the public health laboratories
- Main clients are local public health units, government and health care providers and institutions.



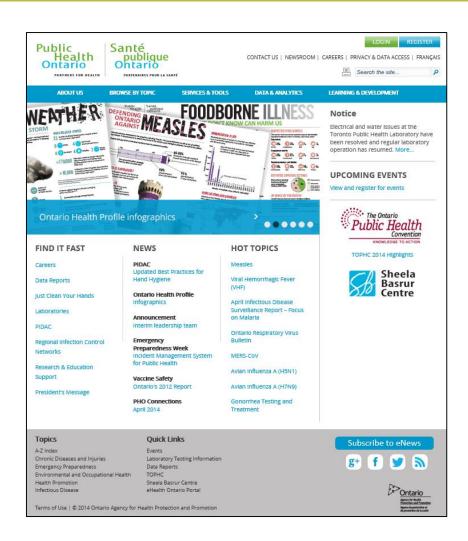






#### **Public Health Ontario**

- Public web site hosted on SharePoint 2010
- Leverages Forefront FIM and UAG, and FAST Search
- EUM used for registration, profile, and forgotten password reset







#### **Site Overview**





#### **PHO Infrastructure**















SP 2010 WFE



SP 2010 App



SP 2010 App



**FAST** 



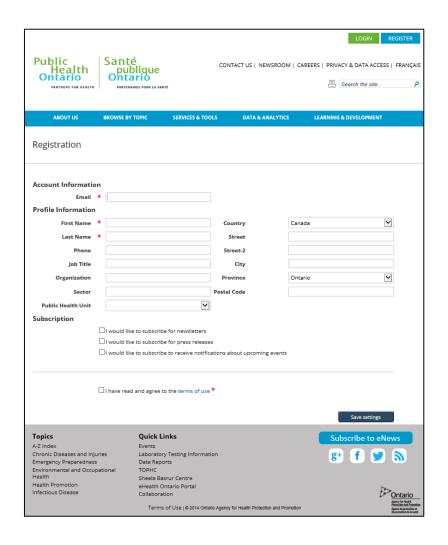
SQL 2008 R2



SQL 2008 R2

### Registration

- Anyone can register an account for Level 1 access
  - No approval process
  - No additional content provided
- Level 2 is for Public Health Unit staff
  - Approval workflow directs to the appropriate Public Health Unit outside of the PHO
  - FIM manages the approval process







### Log On

- Customized UAG login page
- Login with email address
- Register and forgotten password links
- Branded

Public Health Ontario	Santé publique Ontario			
PARTNERS FOR HEALTH	PARTENAIRES POUR LA SANTÉ			
Log On User name: Password: Language: English (en-US) ▼  Log On				
This site is intended for authorized users only. If you experience access problems contact the <u>site administrator</u> .				
©2012, Ontario Agency for Health Protection and Promotion. <u>Terms and Conditions.</u>				



### **Supreme Court of Victoria**

- Supreme Court for the State of Victoria
- Located in Melbourne, Australia
- Case management system
  - RedCrest is the program name
  - Pilot program for the Commercial Case court
  - 8,500 cases filed each year
- www.zdnet.com/victorian-supreme-court-gets-cloud-for-casemanagement-7000019941/







#### RedCrest

- Barristors and solicitors can create their own accounts
- Case initiation process to collect case information and fees
- SharePoint case site created for each case
- Other parties (defendants and plaintiffs) can join the case
- Judges have their own private secure area





### **Project Evolution**

- Initial development done on Office 365 and Azure
- Heavy leveraging of custom-built provider hosted SharePoint Apps
- Production build in SharePoint 2013 at Rackspace in Melbourne
- Launched August 1, 2014





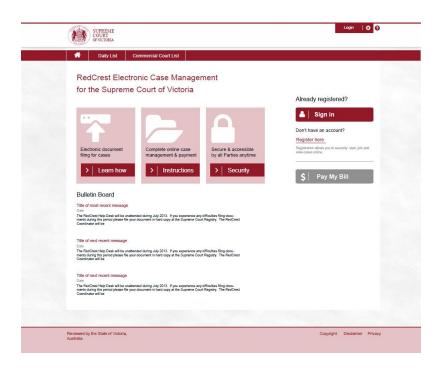
- User management is provided through the Extranet User Manager
- Barristers and solicitors can self-register
- Login with their email address and password
- Forgotten password reset
- Profile management
- www.envisionit.com/eum





#### **Public Site**

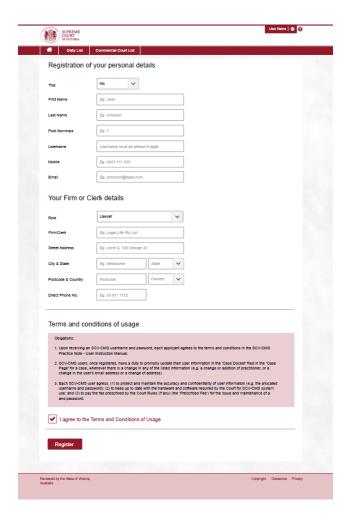
- Anonymous content available to the public about the program
- News bulletins and general information
- Links to sign up for an account and login
- Staging hosted on Office 365 at <u>http://redcreststage-</u> <u>public.sharepoint.com/</u>





### Registration

- Extranet User Manager supports customized registration forms
- Mandatory and optional fields as specified by the court
- Welcome email provides a secure token to set your password

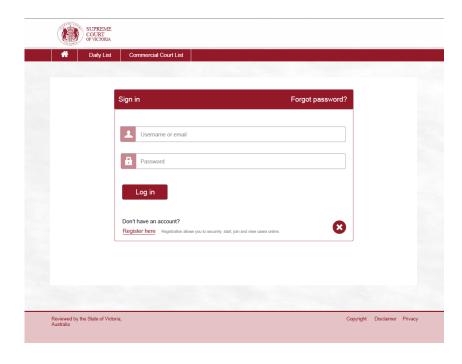






### Login

- Federation done using customized Thinktecture Identity Server
- Allows a fully branded, customized login experience, federated to Office 365
- Staging hosted in Azure

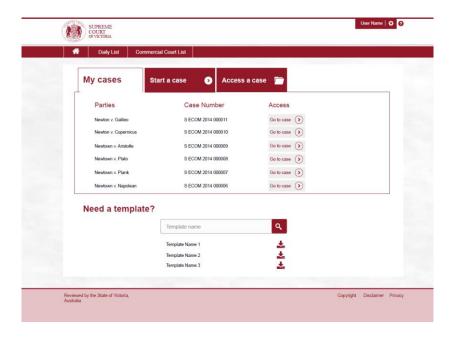






### **My Cases**

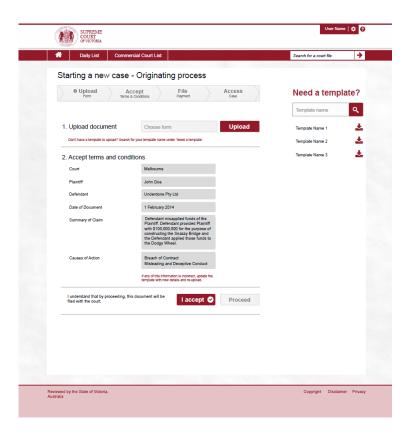
- Lists all cases you are a party to
- SQL database stores the case information
- SharePoint App queries and renders the cases





### **Starting a Case**

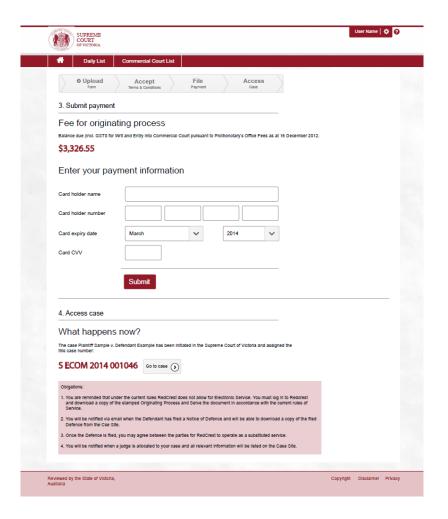
- Word template is downloaded and filled in
- Document is uploaded
  - Parsed by Aspose (third party .NET tool)
  - Case site created
  - Database updated
  - Document is sealed (watermarked)
     and stored as a record in case site





### **Payment Gateway**

 Fee for case is collected through eWAY payment gateway





### **Other System Components**

- Requesting and granting access
- Notice of Appearance, Defense and Counterclaim processes
- Assignment of judges
- Trial scheduling
- Additional records management
- Legacy system integration
- Records search
- Reporting





### **Business Challenge**

- Existing processes are entirely paper based
- Court mandate is to be paperless by 2016
- Previous attempts have not been successful
- This is the first section of the court to move forward



### **Business Impact**

- 7x24 access to initiate and access cases
- Streamlining of current paper process
- Reduced administrative costs both on the court's side and the law firms
- Improved visibility and findability of court documents





#### **Before and After**

#### Before

- Paper process
- Submissions have to be done at the court registry office
- No visibility into the process
- Massive amounts of paper moving between parties

#### After

- Paperless process
- Submissions can be done from anywhere through the Internet
- Always up to date status on the case
- No more paper moving



#### **Demo One – On Premises**

#### Registration through to Login







#### **Demo Scenario**

- Sample site at <a href="https://productdemo13.envisionit.com">https://productdemo13.envisionit.com</a>
- SharePoint 2013 on premises
- AD FS for internal users
- External users
  - In a separate AD
  - Authenticating through Thinktecture Identity Server
  - Managed with the Envision IT Extranet User Manager





### Single Sign-On

- https://productdemo13eum.envisionit.com
  - Extranet User Manager
  - Installed in its own IIS site outside of SharePoint
- https://productdemo13sample.envisionit.com
  - Sample ASP.NET 4.5 Visual Studio application
  - Displays the claim information for the logged in user





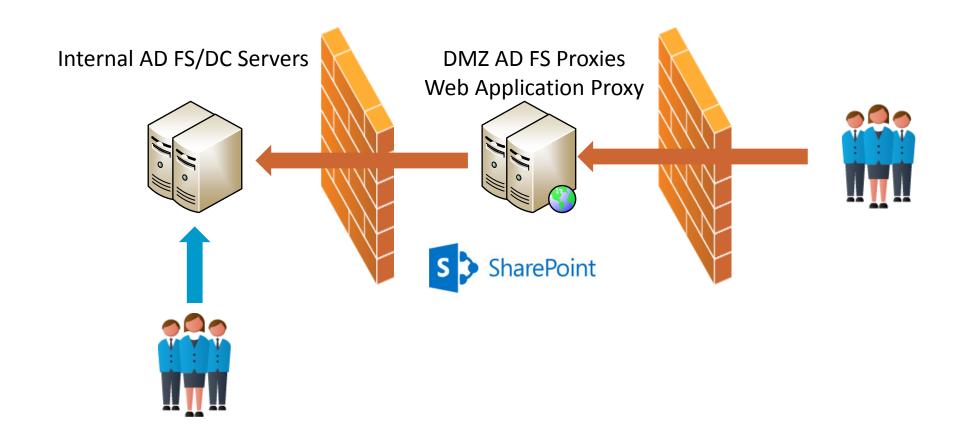
### Single Sign-On and Federated Identities

- Trusted Identity Provider does the authentication
- Can be any SAML compliant provider
  - Active Directory Federation Services
  - Thinktecture Identity Server
    - www.thinktecture.com
  - Social identities
- Can be AD, SQL, or other user repository under the hood
- Relying parties (such as SharePoint) trust the SAML token and provide the authorization based off that identity
- Provides Single Sign-On to multiple systems
  - Can be any SAML claims compliant system, not just SharePoint





#### **AD FS Servers**

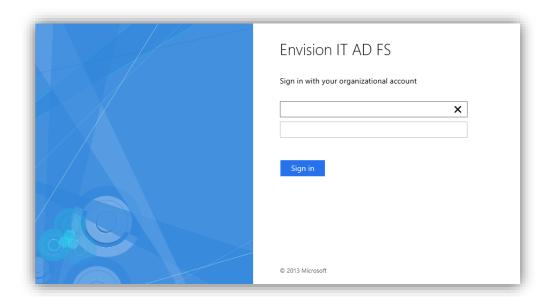






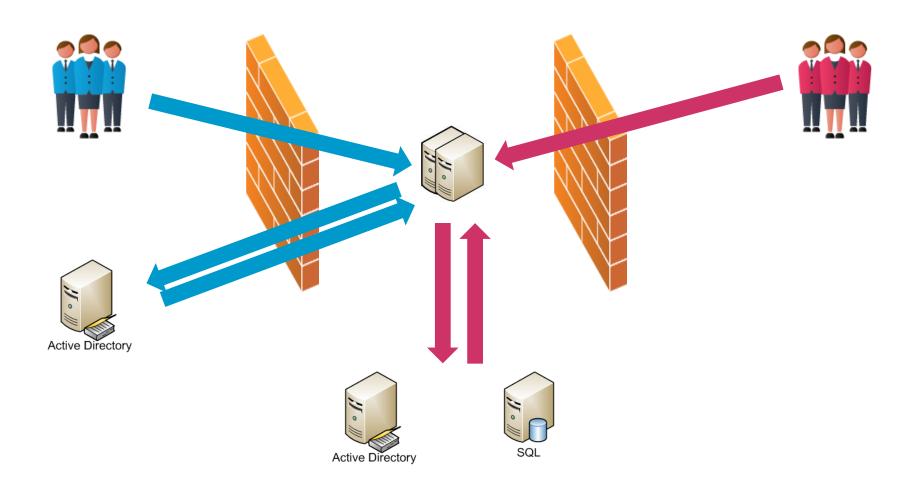
# **AD FS Login Form**

- Internal users shouldn't see this inside the network
- Can be branded, within limits





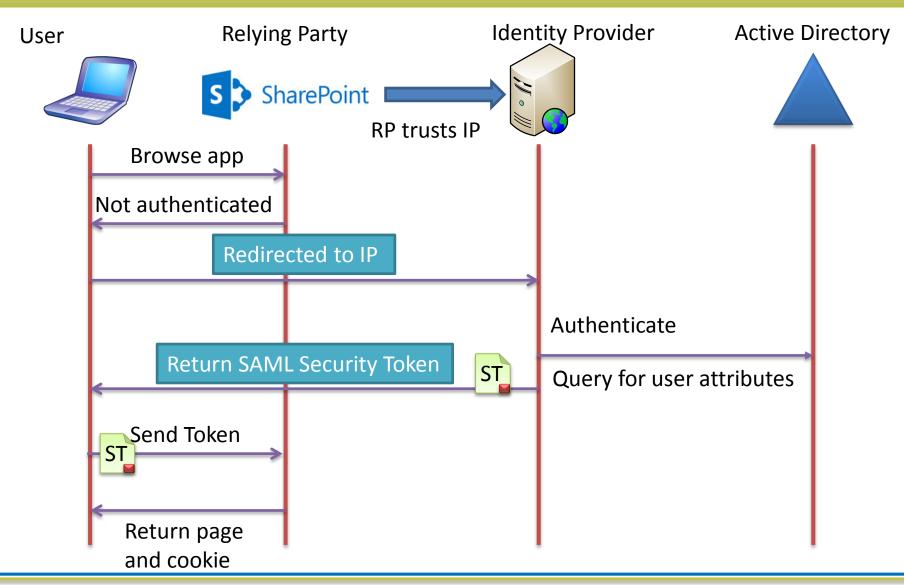
#### **Federation**







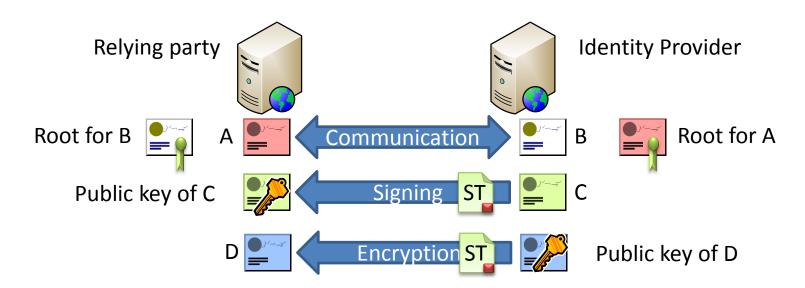
#### **Authentication Process**







#### **Certificates**



- PKI SSL encryption is used for communication
- Token can be self-signed by the Identity Provider
- Token can also be encrypted with a self-signed certificate from the Identity Provider





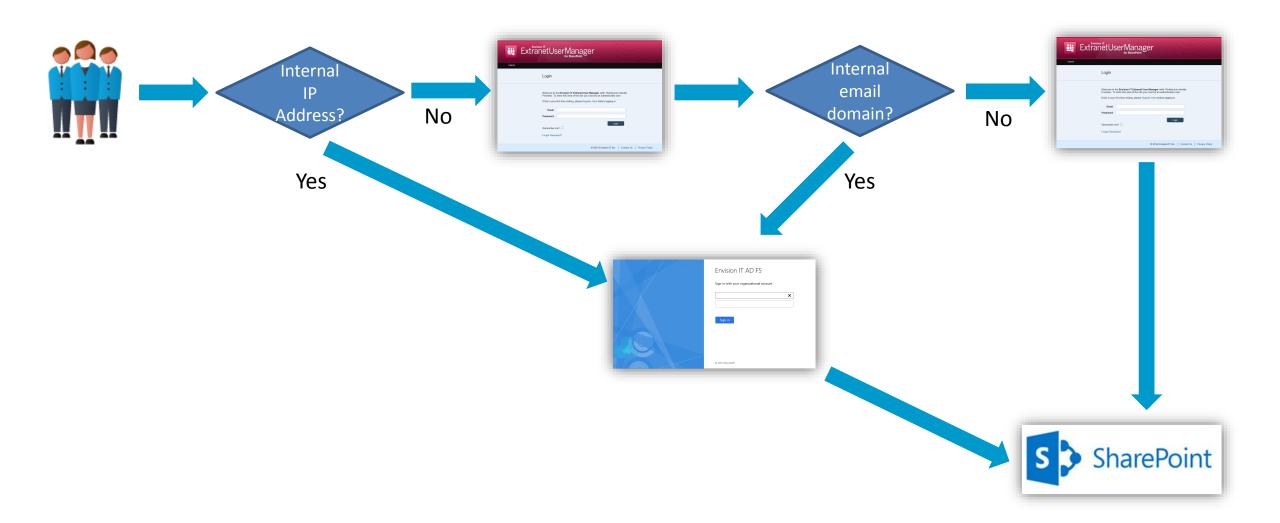
### Why Thinktecture over ADFS?

- Thinktecture Identity Server is embedded in Extranet User Manager
- www.thinktecture.com/identityAndAccessControl
- Open source allows any customization
- Fully brandable (ADFS allows branding within very particular parameters)
- Login with email address instead of AD username
- Use SQL instead of AD as the underlying user repository
- Ability to incorporate the home realm discovery into the login form





# ezRealm Home Realm Discovery







#### **Demo Two – Office 365**

#### Registration through to Login







#### **Demo Scenario**

- Sample site at <a href="https://eumdev.sharepoint.com">https://eumdev.sharepoint.com</a>
- EUM installed at <a href="https://eum.eitdev.org">https://eum.eitdev.org</a>
- SharePoint Online in Office 365
- AD FS for internal users
- External users
  - In a separate AD
  - Authenticating through Thinktecture Identity Server
  - Managed with the Envision IT Extranet User Manager





#### Links

- www.envisionit.com
- blog.petercarson.ca
- www.envisionit.com/eum
- Presentation deck will be at <u>www.envisionit.com/events</u>
- Customer sites
  - www.publichealthontario.ca
  - www.bgccan.com
  - www.g2gmarket.com
  - www.redcrest.com.au
  - www.transamerica.ca
  - suppliers.kinross.com
  - www.problemgambling.ca





## **Questions?**

