SherWeb

A worldwide hosted services leader

Value-added cloud solutions
tailored to your specific needs

A worldwide leader
of cloud solutions

100 Countries

25,000+ Customers

4,000+ Partners

SherWeb is one of the world's largest providers of cloud services. And with over 15 years of hosting experience, we are considered a true pioneer in our field. Over the years, we have built a strong reputation for our technical expertise, dedication to meeting the needs of our 25,000 client companies, and our ongoing investment in research and development. We are also the proud winner (2013) and finalist (2014) of the prestigious Microsoft Global Hosting Partner of the Year.

Microsoft Partner
2013 Partner of the Year Winner
Hosting

2014 Microsoft
Partner of the Year
Award Finalist
Hosting

technology fast 50™ | **Deloitte.** 2010, 2011, 2012, and 2013

Deloitte.
Technology Fast 500™
2013

SOLUTIONS TAILORED TO YOUR NEEDS

SherWeb's hosted solutions include more than 50 cloud services and options that have been designed to meet the needs of businesses. Our extensive software-as-a-service (SaaS) offering includes communication and collaboration solutions (Exchange, Lync) and online data backup, allowing businesses to trim costs and maximize productivity. We also offer complete infrastructure-as-a-service (IaaS) and platform-as-a-service (PaaS) solutions in the private or public cloud, depending on the organization's specific needs. From SharePoint hosting to High Performance Cloud Servers for hosting test and development environments, our infrastructure gives companies complete control, unparalleled flexibility and guaranteed availability, all at a lower cost than an in-house solution.

A GLOBAL PRESENCE

SherWeb serves businesses in more than 100 countries. We also have a growing network of 4,000 partners who resell our services across the world, allowing us to benefit from a distribution power that is unmatched in our industry. Our partners include major players in cloud computing, such as Ingram Micro and Avnet, the two largest distributors of IT solutions in the world.

LEADING THROUGH R&D

Each year, SherWeb invests a large portion of its profits toward the research and development of proprietary tools such as its control panel and account manager, in addition to many APIs. We also work in close collaboration with Microsoft, notably through its Technology Adoption Program. TAP gives our team early hands-on access to test and comment on the latest versions of Microsoft products prior to their launch. The fact that we were the first provider in the world to release the full hosted version of Microsoft Exchange 2013—getting to market a full month before any other provider—is just one example of the added-value we offer.

Communication & Collaboration

EXCHANGE
SHAREPOINT
LYNC
ONLINE BACKUP

COMMUNICATION & COLLABORATION

Service Description
- Unlimited mailbox storage
- ActiveSync
- SharePoint, Lync and Online Backup
- Resource mailbox and public folders
- Free 24/7 phone support, mailbox migration and onboarding service
- 99.999% performance guarantee

Optional
- Email encryption
- Archiving

Benefits
Our contract-free Hosted Exchange email and collaboration solutions offer unbeatable flexibility, allowing you to mix & match different plans within the same organization. Test-drive our award-winning performance and service with our risk-free, 30-day money back guarantee.

SharePoint Hosting

ONLINE COLLABORATION

Service Description
- All SharePoint 2013 editions
- Dedicated and multi-tenant hosting
- Administration-level flexibility
- Unlimited bandwidth
- Reliable and guaranteed performance & security
- Dedicated SharePoint support team
- Multiple Active Directory integration options
- Rapid deployment with automated scripts

Benefits
SherWeb's SharePoint expertise allows you to free your IT resources from the time-consuming burden of deploying and managing a SharePoint platform, leaving them free to focus on more strategic projects:

- Content management
- Intranet, extranet and Internet
- Business intelligence
- Project management
- Search
- Social capabilities

WEB HOSTING

Service Description
- Up to 20 GB of disk space
- Up to 1,000 email accounts
- Unlimited traffic
- Parallels Plesk Panel
- Daily backups
- Fast, reliable Linux or Windows servers
- PHP, ASP.net, RoR, Python
- Toll-free tech support

Get your own spot on the Internet and benefit from quality Web hosting with no bandwidth limit, an easy-to-use control panel, 24/7 server monitoring and management, as well as dedicated experts who are available round-the-clock, every day of the year to answer your questions.

Performance Cloud

CLOUD SERVERS

Service Description

- High Performance Cloud Servers
- All-SSD storage for massive I/O
- Windows and Linux images
- Complete control through our user portal
- 99.999% uptime SLA on infrastructure
- Public, Private and Hybrid Clouds available

Benefits

SherWeb's High Performance Cloud Servers are up to 100% faster than similarly configured servers from other well-known providers. Access virtually unlimited resources without any upfront investments or commitment. Let our experts manage your infrastructure so that you can focus on your core business.

Online Backup & Recovery

ONLINE BACKUP

Service Description

- Workstation backup (PC/Mac)
- Server backup (files, system, MS Exchange, MS SQL, Hyper-V and VMWare)
- 256-bit AES + SSL encryption
- Configurable and unlimited backup sets
- Easy access and restore from Web portal and client application
- Granular backup retention and restore options

Benefits

SherWeb's online backup solution automatically backs up your full environment, safeguarding it with unbreachable encryption on a proven infrastructure with guaranteed connectivity. It will keep your data safe, confidential and accessible anywhere, anytime—without draining your IT resources or budget.

MICROSOFT DYNAMICS CRM
CUSTOMER RELATIONSHIP MANAGEMENT TOOL

- Up to 40 GB storage organization
- Training, courses and consultation
- Advanced migration service
- Exchange & SharePoint add-on

POP 3
BASIC EMAIL ACCOUNTS

- 50 email accounts
- 100 MB/account
- Unlimited email aliases, mailing lists and auto-responses
- Webmail interface
- Advanced control panel

SSL CERTIFICATES
ENCRYPTION FOR SECURE DATA TRANSFER

- 2048-bit encryption
- Up to $100,000 warranty
- Unlimited lifetime reissues
- 10-minute provisioning process

SherWeb Partner Programs

Profit from the booming cloud market by reselling or referring SherWeb's premium hosted services! Whether you are rebranding our services as your own, leveraging our world-renowned brand and services under your banner while we support your end- clients, or referring our services to prospect clients, we have the right program for you.

	Reseller Program	Distributor Program	Advisor Program
Program model	100% private label	Co-branded	Referrals
Customer ownership	Partner owns, bills and supports end-client	Partner owns and bills customer; SherWeb supports end-client	SherWeb owns, bills and supports end-client
Branding	Your brand	Your services, powered by SherWeb	SherWeb's brand
Profits	High-demand services with tier pricing; discounts based on total recurring monthly value of your partner account		One-time and recurring commissions
Customer pricing	Your margins, your pricing		SherWeb's retail prices and promotions
Customer support	You support your clients; we support you	SherWeb provides 24/7/365 technical support to your customers/referrals at no extra charge	
Customer billing	SherWeb bills you; you bill your client		SherWeb bills end-client
Migration	All-inclusive end-client onboarding. No data loss, no downtime-guaranteed		
Partner support	Dedicated sales and VIP technical support, 1:1 training and enablement, plus marketing tools and resources		
Service management	Set-up and manage your client accounts through our Cumulus partner portal		End-clients manage their own account and services
Getting started	Free sign-up; no minimums or certification required. Full partner enablement experience and dedicated sales force to help your teams engage in no time.		
Open multiple accounts at once and transition between programs at any time			

Maximize your profits

Incorporate your own expertise to our services (migration consultation, integration and ongoing administration), and further increase your monthly earnings!

The SherWeb Difference

FOCUSED ON EXCELLENCE
SherWeb is committed to providing all customers the best service in the industry.

Data security: SherWeb is certified SOC 2 Type II by KPMG, and maintains the highest security standards in the cloud industry. Our customers benefit from entreprise-scale security with Tier 3+ datacenters, protected networks and detailed security.

Customer service: SherWeb offers all customers free 24/7/365 technical support by phone, email or chat. We are also one of the very few providers in the industry to use NP Scores (a globally recognized metric for calculating customer satisfaction). All of our technicians work at our Sherbrooke headquarters in Quebec, and offer full service in English and French. This allows our management team to closely monitor our customer service efforts.

Compliance: Our solutions allow customers to comply with HIPAA and SOX, and other legal norms related to information security and protection.

Financial stability: Since its foundation in 1998, SherWeb has always been profitable. In recent years, our rapid growth has consistently ranked us on the Deloitte Fast 50 and Fast 500 listings of the fastest-growing IT companies in Canada and North America respectively.

Performance: We guarantee a reliable environment. In addition to our financially-backed SLA of 99.999% availability, we boast a completely redundant infrastructure built with high-quality components from reputable suppliers such as Dell, Cisco and EMC.

Expertise: Our team is made up of experienced engineers, programmers and system administrators who excel in their respective fields. Many of our team members hold certifications from Microsoft (MCM, MCTS, MCSA, etc.), GIAC (Global Information Assurance Certification), and many others.

Microsoft Partner
Gold Hosting

ABOUT SHERWEB

Since 1998, SherWeb has been helping businesses increase agility and trim IT overhead with our best-in-class cloud services. Today, more than 25,000 customers in over 100 countries are working more productively thanks to the added value we build into our wide range of SaaS, IaaS and PaaS solutions. SherWeb also has a growing network of 4,000 partners who successfully resell our affordable and customizable cloud services around the world.

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Microsoft Partner
Gold Hosting