



# SharePoint Private Cloud

## Proner track record

- ✓ 10,000 sites managed daily
- ✓ 2,000 SharePoint customers
- ✓ 4 generations of hosted SharePoint
- ✓ 2013 Hosting Partner of the Year

## Experience the best of both worlds

Our SharePoint Private Cloud is ideal for organizations that want all the agility and performance of a hosted SharePoint solution, but need the control of an on-premises environment. With more than 4 generations of SharePoint hosting under our belt, we can guarantee a reliable, secure and responsive SharePoint platform that will save you time and money: no high upfront and maintenance costs for hardware, no additional IT resources, easy deployment, and a fixed monthly price.

## Full control customization and integration



### Central Administration Access

- Application management
- Monitoring configuration
- System settings
- Backup and restore



### Limitless Customization

- 3<sup>rd</sup> party integration
- Custom development
- Code update control



### Direct Server Control

- Remote Desktop Protocol (RDP)
- File Transfer Protocol (FTP)
- SQL Server Management Studio



### On-premises Integration

- ADFS
- AD Sync
- VPN Connection
- Federated Services (Search, BCS,...)

## Instant Agility



### Rapid Deployment

Installation in 2 business days  
Configuration templates  
More than 50 migrations per month



### Rapid Scalability

Adjust RAM, CPUs and storage as needed  
Licenses automatically adjusted on a monthly basis



### Rapid Configurations

40 second average response time  
Direct line to SharePoint administrator

## Added Value Service



### Unlimited Bandwidth



### Unlimited I/Os



### Unlimited Support



### Shared SQL Platform

Leverage licensing, high availability and maintenance cost with other customers in a secured design



### License Mobility

Leverage your actual Microsoft Volume Licensing agreement with Software Assurance to reduce cost

## Increased Reliability

Fully redundant infrastructure

**Tier 3+ datacenters** – Dual-powered IT equipment, HVAC systems

**SOC 2 Type II certified provider** – One of the strictest security standards for service providers, as defined by the American Institute of Certified Public Accountants (AICPA); this certification means we meet or exceed the industry's standards for protecting hosted data

**Member of CIS Security Benchmarks** – The industry's highest cyber security standards

**Robust and flexible SLA** up to 99.999% uptime guaranteed on SharePoint application level

## Expert support & migration

**Dedicated, hassle-free migration** with limited downtime and 3<sup>rd</sup> party toolset for optimal data integrity

**24/7/365 bilingual** (English and French) support by phone, email and chat with an average response time of less than 40 seconds

**Extensive knowledge base** – Guides and how-to's to help you answer technical questions

**Microsoft-certified experts** (MCSE, MCTS MCSA, etc.)

## Flexible support model

### Managed (SAAS)

SherWeb provides support for all application and infrastructure issues via a ticket handling process

SherWeb takes care of patches, updates, etc., freeing you to focus on projects that bring value to your business

Dedicated resources; you'll never have to explain your problem to different agents

99.9% or 99.999% (depending on farm design) uptime guaranteed on the SharePoint application

### Unmanaged (PAAS)

Save time and costs by configuring and maintaining the platform yourself for optimal development

Get direct access to central SharePoint administration

Get direct root access to your virtual servers for full control and fast configuration changes

99.999% uptime guaranteed on the infrastructure with SherWeb's SLA, the most robust in the industry





## ABOUT SHERWEB

Since 1998, SherWeb has been helping businesses increase agility and trim IT overhead with our best-in-class cloud services. Today, more than 25,000 customers in over 100 countries are working more productively thanks to the added value we build into our wide range of SaaS, IaaS and PaaS solutions. SherWeb also has a growing network of 4,000 partners who successfully resell our affordable and customizable cloud services in over 50 countries.

### For more information

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